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The two major forms of workforce diversity are and A) surface-level diversity; deep-level diversity B) surface-level diversity; lateral-level diversity C) organizational-level diversity; individual-level diversity D) lateral-level diversity; deep-level diversity E) physical-level diversity; intellectual-level diversity Answer: A

Explanation: A) Demographics mostly reflect surface-level diversity, not thoughts and feelings, and can lead employees to perceive one another through stereotypes and ... Although diversity does present many opportunities for organizations, effective diversity management also means working to eliminate unfair discrimination.
Essentials of Organizational Behavior teaches students how to communicate and interact within organizations, through real-world scenarios. The text offers comprehensive coverage of key organizational behavior (OB) concepts, making each lesson engaging and easy to absorb. Students can use the book’s concepts to apply what they’ve learned to their own education, future career plans, and other organizational endeavors. Currently used at more than 500 colleges and universities worldwide, Essentials of Organizational Behavior serves as a popular resource so students can learn and understand the most Prentice Hall, 2013. 376 p. in color. 12th ed. ISBN: 0132968509, 9780132968508. For one-semester undergraduate and graduate level courses in Organizational Behavior. Concise fundamentals for students. Ultimate flexibility for instructors. This bestselling, brief alternative for the OB course covers all the key concepts needed to understand, predict, and respond to the behavior of people in real-world organizations. This text also includes cutting-edge topics and streamlined pedagogy to allow maximum flexibility in designing and shaping your course.